



**Q: How can disposable thermometers provide highly accurate readings?**

A: Medical Indicators' thermometers utilize Liquid or Solid Crystal Technologies, a remarkable innovation that is used to deliver unsurpassed accuracy and reliability. Our thermometers are accurate to  $\pm 0.2^{\circ}\text{F}/\pm 0.1^{\circ}\text{C}$ , which is the highest level of accuracy attainable in any thermometer on the market today!



**Q: When using orally, does it matter which side is facing up or down?**

A: No, when using NexTemp® or Tempa•DOT® thermometers to take an oral temperature it does not matter if the dot matrix is facing up or down.



**Q: Could external or environmental factors affect my reading?**

A: No! Other thermometers that only measure a skin's surface temperature can be affected by external and environmental factors. But all of Medical Indicators' thermometers measure core body temperature, and therefore are not affected by external or environmental factors - ensuring an accurate reading each and every time.



**Q: Are there any factors that could lead to inaccurate readings?**

A: Only when taking an oral temperature: be sure to wait at least 15 minutes after eating, drinking or smoking, just as you would with any oral thermometer.



**Q: Are Medical Indicators' thermometers safe?**

A: Yes - our thermometers are extremely safe! All of our thermometers are: latex, glass and mercury-free; non-toxic and hypoallergenic; manufactured in our U.S. FDA-registered facility; CE-certified meeting all EU standards for health, safety, and environmental protection; and we adhere to the highest domestic and international safety and quality control standards.



**Q: Can these thermometers be used on the forehead?**

A: No - because our thermometers measure core body temperature, which is the most accurate way to take a temperature, they can not be used on the forehead. NexTemp® and Tempa•DOT® thermometers can be used to take an oral, axillary or rectal temperature; and our TraxIt® thermometers are specially designed for axillary use only.



**Q: How do I contact Medical Indicators if I have questions or need assistance?**

A: You can contact Medical Indicators' Customer Care Team at 1-888-737-1601 or via email at [customer care@medicalindicators.com](mailto:customer care@medicalindicators.com)



**Q: What if the colors in the dot matrix are incorrect?**

A: Before using NexTemp® or TraxIt® thermometers, ensure that the dots in the matrix are green; for Tempa•DOT® thermometers, ensure that the dots are tan. Variations in coloring may not contain the correct chemistry, and therefore, may provide inaccurate readings.